

Message for U.S. Citizens: Update Regarding Travel in Europe October 5, 2015

The U.S. Embassy in Vienna informs U.S. citizens residing in or traveling through Europe, including Austria, that Germany has suspended rail service on the main link from Salzburg to Germany until October 12, 2015.

The potential for travel disruptions and delays across the region, particularly via land borders, is ongoing. We urge U.S. citizen travelers to carry a valid passport and visa or residency card at all times. Please monitor local media reports for up-to-date information regarding border controls in the country you are visiting and consult your travel company regarding disrupted travel. For questions regarding your immigration status in any European country, please contact the embassy or consulate of the country you are transiting or visiting.

Listed below are some websites that provide updates on the situation at various border crossings:

<http://www.asfinag.at/home-en> (Austrian Motorway Operator)

<http://www.oebb.at/en/index.jsp> (Austrian Railroads)

<http://www.oeamtc.at/portal/situation-an-den-grenzen+2500+1635286> (Austrian Automobile Association) – Information in German only.

We strongly recommend that U.S. citizens traveling to or residing in Austria enroll in the Department of State's [Smart Traveler Enrollment Program \(STEP\)](#). STEP enrollment gives you the latest security updates and makes it easier for the U.S. Embassy to contact you in an emergency. If you don't have Internet access, enroll directly with the U.S. Embassy. Regularly monitor the [State Department's travel website](#), where you can find current Warnings, Travel Alerts, and the [Worldwide Caution](#). Read the [Country Specific Information for Austria](#). For additional information, refer to the [Traveler's Checklist](#) on the State Department's website. Contact the U.S. Embassy for up-to-date information on travel restrictions. You can also call 1-888-407-4747 toll-free in the United States and Canada or 1-202-501-4444 from other countries. These numbers are available from 8:00 a.m. to 8:00 p.m. Eastern Time, Monday through Friday (except U.S. federal holidays). Follow us on [Twitter](#) and [Facebook](#). The U.S. Embassy's Consular Section in Vienna is located at Parkring 12a, 4th Floor 1010 Vienna, Austria. To reach the American Citizens Services unit during business hours, please call 31-339-7535, or e-mail us at ConsulateVienna@state.gov. If you are a U.S. citizen in need of urgent assistance outside business hours, **the after-hours emergency number for the U.S. Embassy is +43 1-31-339-0.**